

Women's Domestic Abuse Helpline Statistics 2008-09

Incoming calls

April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	March	Total
607	549	651	651	610	584	634	555	337	547	638	659	7022

Outgoing calls

April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	March	Total
198	124	150	189	149	127	128	183	93	97	193	170	1801

Area From

	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	March	Total
Bolton	14	17	16	21	11	6	14	15	3	4	7	9	137
Bury	34	16	15	10	19	17	25	16	9	9	24	18	212
Oldham	31	19	36	29	25	19	24	24	4	21	31	17	280
Rochdale	17	18	36	21	17	23	19	16	21	11	17	13	229
Salford	43	35	34	27	20	28	34	26	18	41	32	34	372
Stockport	46	27	25	41	14	16	32	30	20	28	39	29	347
Tameside	12	26	21	18	19	26	15	19	6	10	26	17	215
Trafford	38	36	52	49	43	36	41	36	24	41	52	43	491
Wigan	20	11	22	18	14	9	19	9	7	9	11	13	162
Manchester	231	227	236	238	261	258	268	256	143	218	265	286	2887
Not Known/ Not district specific	36	39	40	46	33	41	27	22	17	39	60	62	462
OGM	85	78	118	133	134	105	116	86	65	116	74	118	1228
Total	607	549	651	651	610	584	634	555	337	547	638	659	7022

Ethnic origin

	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	March	Total
African	24	8	16	18	12	13	19	6	9	14	14	16	169
African- Caribbean	2	2	2	5	4	0	3	4	1	3	5	8	39
Black UK	11	9	7	14	13	15	16	6	10	13	14	7	135
East European	10	4	10	2	8	6	2	5	0	1	4	1	53
European	4	2	1	2	7	5	5	4	3	6	8	6	53
Irish	0	1	4	1	7	1	4	3	1	5	5	3	35
Mixed Race	13	15	15	19	10	17	14	14	4	12	7	7	147
Other- ethnic minority	16	11	21	10	8	16	20	16	9	22	14	14	177
Somalian	3	3	1	1	0	4	1	2	1	0	2	1	19
South Asian	90	62	91	67	84	74	98	88	63	71	68	92	948
Traveller	0	2	1	2	2	5	6	10	1	3	2	0	34
White UK	271	250	294	320	284	262	225	231	124	246	269	286	3062
NA/not known	163	180	188	190	171	166	221	166	111	151	226	218	2151
Total	607	549	651	651	610	584	634	555	337	547	638	659	7022

Number of dependent children	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	March	Total number of children
1	75	83	114	87	98	76	84	84	64	91	94	86	1036
2	69	80	77	99	79	66	50	69	30	49	71	65	1608
3	42	32	30	33	30	34	50	38	14	30	27	24	1152
4	8	11	25	22	11	22	29	11	3	7	11	12	688
5	4	3	7	6	7	4	9	1	1	2	8	7	295
6	1	2	1	3			1						48
7					3			1		1			35
8			1									1	16
													4878
													Total
Single women	210	135	177	188	174	152	150	146	85	164	166	214	1961
Woman pregnant	9	9	8	24	32	24	21	17	19	12	30	28	233

Children with additional issues/support needs (where known)

	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	Total
Support/health needs	2	0	5	1	2	0	1	0	1	1	3	1	17
Child Protection Issues	5	6	6	10	9	7	6	7	7	12	3	7	85

Women with additional issues/support needs (where known)

	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	Total
*NRPF	28	7	17	23	17	16	20	22	13	13	11	14	201
Language	25	8	17	26	14	11	21	31	12	8	10	23	206
FM	5	4	17	5	3	10	6	2	3	2	3	5	65
Alcohol	9	8	5	4	11	3	5	5	3	9	13	4	79
Drugs	5	3	1	8	4	1	2	2	0	2	6	0	34
Methadone	3	2	5	5	10	7	7	3	1	4	3	4	54
Mental Health	23	21	15	24	12	16	10	17	6	12	26	14	196
Mobility	5	3	1	3	3	4	0	2	0	1	1	4	27
Learning Difficulties	2	3	3	3	1	1	0	1	0	3	7	0	24
Physical Health	8	7	15	4	2	2	0	2	3	4	7	5	59
Total	113	66	96	105	77	71	71	87	41	58	87	73	945

*No Recourse to Public Funds

Type of advice

	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	Total
Counselling & support	65	53	80	79	68	61	83	67	51	75	86	78	846
Housing	58	48	58	73	77	66	85	67	46	65	81	59	783
Request for space	255	242	287	289	266	262	261	248	142	226	244	267	2989
Legal advice	52	27	44	47	30	33	35	34	20	38	37	37	434
Welfare Rights	20	10	21	9	16	16	11	12	10	3	7	14	149
Debt	3	1	3	2	4	2	0	1	0	1	0	1	18
Consultation	35	34	42	57	41	66	66	61	22	37	50	50	561
Other	224	210	238	265	218	231	177	139	100	145	204	181	2332
Total	712	625	773	821	720	737	718	629	391	590	709	687	8112

Agencies referred onto		Agencies referred onto	
CAB	13	National WA Helpline	20
Community Helpline Language Service	29	Other agency	152
Co-ordinator	48	Police	21
DAWES	3	Respect	12
Direct Access	46	Rights of Women	117
Domestic Violence Officer	99	Sanctuary Scheme	47
GM WA Outreach	204	Shelter	12
GM WA Refuge	562	Social Services	122
Homeless Section	287	Solicitor	92
Housing	41	Various refuges	785
IDVA	72	Victim Support	15
Immigration Aid	19	Women's Aid OGM	540
M/c WA Outreach	213	WDAH	541
M/c WA Refuge	187	Welfare Rights	33
MALE	9		
MARAC	6		